



Difference Between Day Code and CBS Code

Many PWAR Affiliates and other regional affiliate companies (Pest Control, carpet cleaners, termite inspectors, etc) have purchased Sentrilock Keycards to assist members with their needs. Affiliates Keycards work on the CBS Code (Call Before Showing) system just as it did with the Supra System. These Affiliates have purchased Keycard and signed the Rules and Regulations abiding by all the security terms laid out by the Association. While some companies have policies addressing the use of Day Codes, the CBS Code System should be treated differently. With your help we can assist our affiliates as they endeavor to serve you. Obtaining a CBS Code for your lockbox is easy so when requested by a Keycard carrying Affiliate member please provide a CBS Code. Contact PWAR with any questions (703) 565-0033.

What are 1 Day Codes?

Anyone with the option to use 1 day codes can use them to open the key compartment of a lockbox without a SentiCard®. You can use 1 day codes to provide the security of giving time limited access to the key without the hassle of having to visit your lockbox to change codes. 1 Day Codes must be generated from the website or through our CARS System in order to obtain the codes. 1 day codes are good for one day and expire at midnight.

What is A CBS Code?

A call before showing code (CBS code) prevents Affiliates from accessing a lockbox with their SentiCards® until they call the listing Agent to obtain a CBS code. The CBS code is an additional code showing Affiliates need to enter into the lockbox before they can access the key compartment. Prior to showing the listing, the Affiliate must contact the listing Agent for the CBS code. The Agent can find their CBS Code on the Card Carrier Sheet they received with their Senticard or on the lockbox website under Default Lockbox Settings. CBS Codes are permanent codes that remain with the lockbox and never change.

Call Sentrilock support at 877-736-8745 for assistance. Sentrilock is open from 8am – Midnight for your convenience.